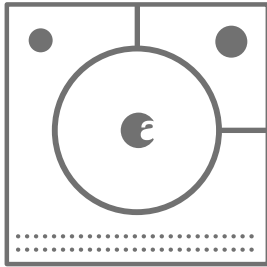




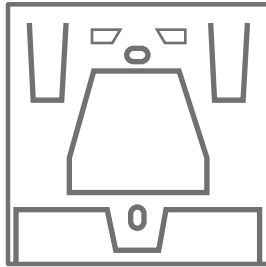
# **August Doorbell Cam Pro**

## Installation Guide

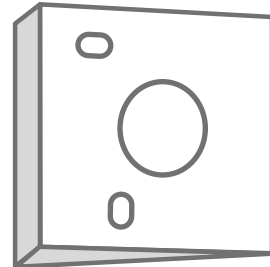
## Inside the Box



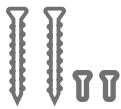
August Doorbell Cam Pro



Mounting Plate



Wedge



Screws



Two (2) Anchors



Putty

## What you need



Drill w/ drill bit set



Phillips Screwdriver

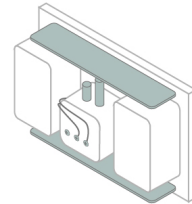
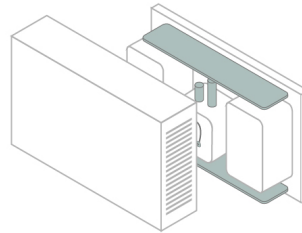
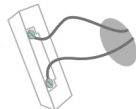
## Before You Begin

### Check doorbell chime type

#### Required:

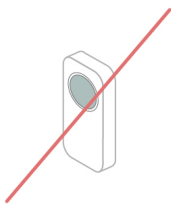


Existing 12-24V AC Wired Doorbell Button

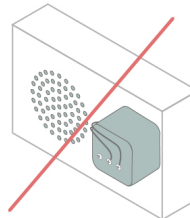


Standard Mechanical Chime

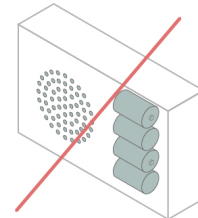
#### Not Compatible with:



Wireless Battery Doorbell Button



Electronic Chime



Wireless Chime

If your existing doorbell has a speaker, it's a digital chime. If it has a mechanical mechanism (usually in the form of two pistons that strike metallic keys), it's a compatible mechanical chime. You'll need to ensure that your doorbell is getting 16-24V from the transformer.

### Optimize your wireless connection

**For best performance, your Wi-Fi access point should be within 15-20ft of your door.** Try to ensure that your Wi-Fi access point is on the same floor and as close to your Doorbell Cam as possible. If it is too far, the Doorbell Cam will not get a proper signal. Multiple stories or brick/stone walls within your home may also contribute to signal interference.

## I Be aware of your installation surface

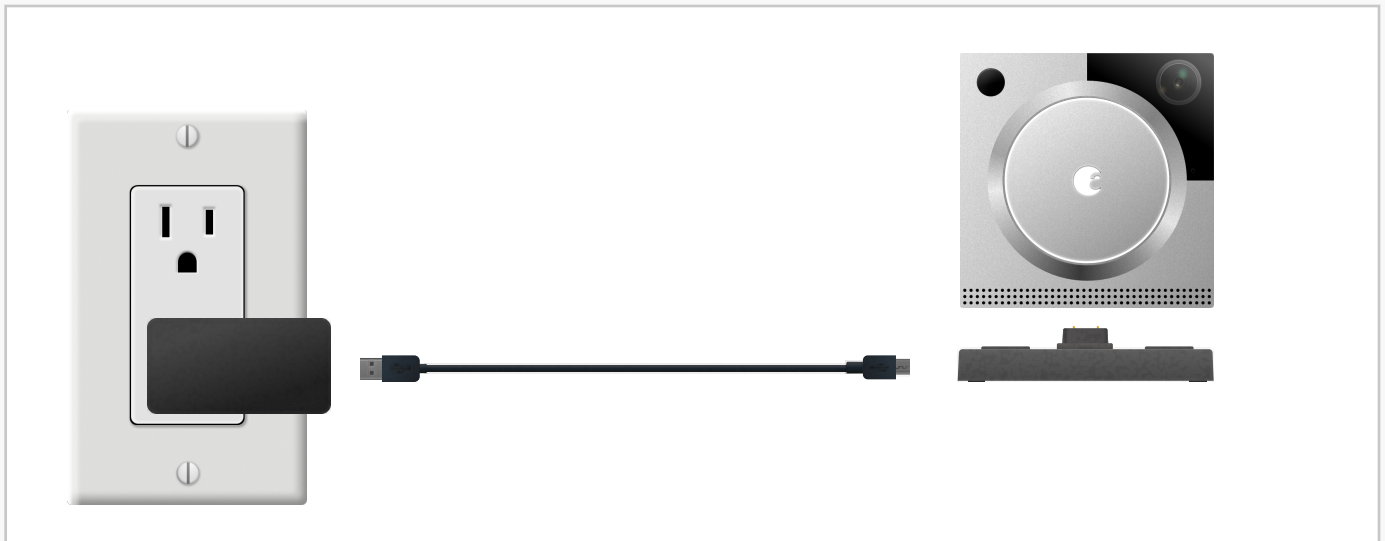
Surfaces such as brick, concrete, cement siding and stucco will require a masonry bit for drilling.



Certain surface types such as brick and stucco can cause Wi-Fi interference. Stucco, for example, usually contains metal mesh wiring which can dramatically reduce the strength of your Wi-Fi signal.

## I Start with the included USB setup dock

Plug one end of the included USB cable into the Setup Dock, and the other end into a power source such as a computer or smartphone charger. Place your Doorbell Cam Pro onto the dock and press the Reset button on the back. to power it on. Begin setup of your Doorbell Cam Pro using the August mobile app.





# I Determine your drill bit size

SURFACE	INSTALLATION TYPE	DRILL BIT NEEDED
Brick Cement Siding Concrete *	Screw + Anchor	Masonry Bit - 3/16"
Drywall	Screw + Anchor	Standard Bit - 3/16"
Stucco ** Wood (Other Siding)	Screw Only	Standard Bit - 3/32"

\* Concrete can be challenging for drilling. If you are not experienced with drilling into your particular type of concrete, you may want to consider a professional installation.

\*\* Depends on the subsurface. Test drill a very small pilot hole to determine the surface to which you are ultimately fastening. Hard subsurfaces may require a masonry drill bit. If your test hole seems unstable, you may need to use the screw + anchor method.



If you'd prefer to have someone come and help you out, we partner with:

**Hellotech:** <https://www.hellotech.com/august>

**Pro.com:** <https://pro.com/augusthomes>

## 1. Test your current doorbell

Confirm that your existing doorbell works by pressing it. This might sound obvious, but it never hurts to double check! August Doorbell Cam will only work properly when installed onto a working 12-24 volt wired doorbell system.



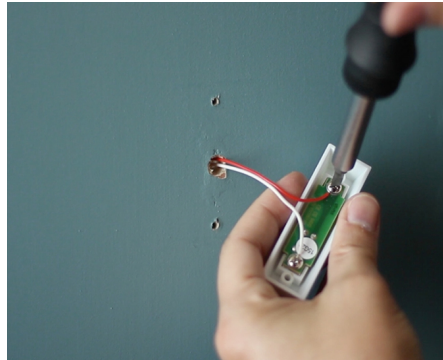
## 2. Turn off power

Turn off the circuit breaker or fuse that your doorbell is connected to, then verify that the power has been turned off by pressing the doorbell button again—you should not hear your doorbell chime this time.



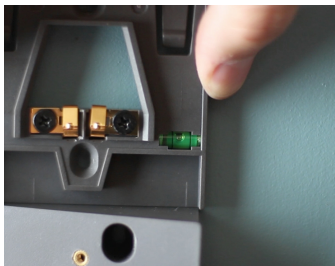
### 3. Remove current doorbell

Loosen the screws holding your existing doorbell in place and gently remove it from the wall. Next, unfasten any wires attached to your existing doorbell. You should be left with two exposed wires coming from the wall. Remove any spare paint, adhesive or other debris near your doorbell so that your surface is as flat as possible.

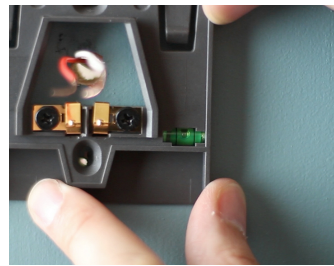
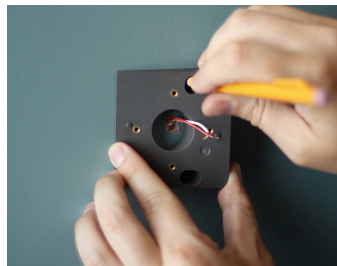


### 4. Mark holes for drilling

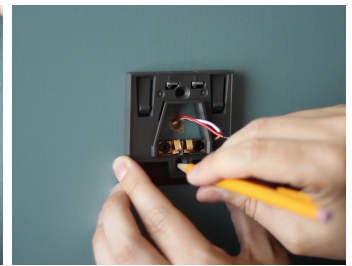
Take the wedge and hold it flat against the wall where you want to install your August Doorbell Cam. You can hold the mounting plate against the top of the wedge, using its built-in level to properly position the wedge. Take a pen and press it firmly into the center of the two holes in the wedge to mark the wall.



Wedge



Mounting Plate



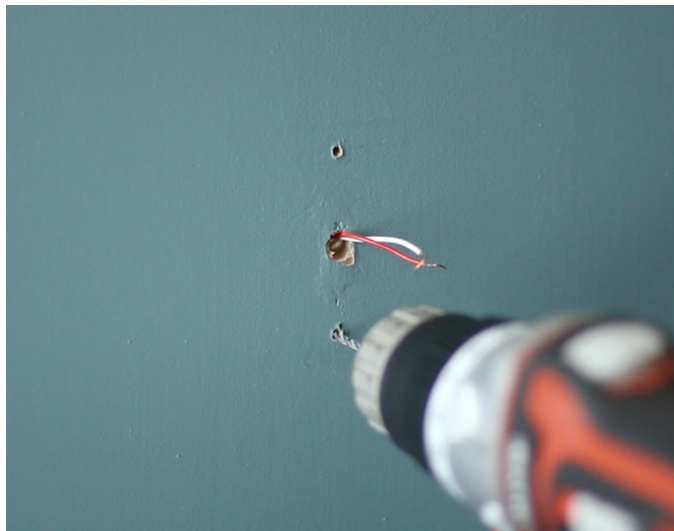
## 5. Drill holes

Drill holes into the two spots you marked on your wall. Refer to the chart below for the proper drill bit size and installation type for your mounting surface.

SURFACE	INSTALLATION TYPE	DRILL BIT NEEDED
Brick	Screw + Anchor	Masonry Bit - 3/16"
Cement Siding		
Concrete *		
Drywall	Screw + Anchor	Standard Bit - 3/16"
Stucco **	Screw Only	Standard Bit - 3/32"
Wood		
(Other Siding)		

\* Concrete can be challenging for drilling. If you are not experienced with drilling into your particular type of concrete, you may want to consider a professional installation.

\*\* Depends on the subsurface. Test drill a very small pilot hole to determine the surface to which you are ultimately fastening. Hard subsurfaces may require a masonry drill bit. If your test hole seems unstable, you may need to use the screw + anchor method.



## 6. Screw (*wedge/mounting plate*) into the wall

### **Wedge:**

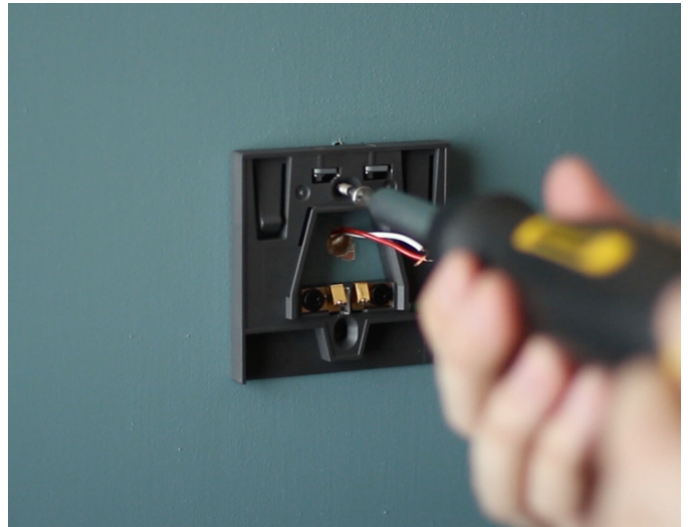
Firmly holding the wedge against the wall where you drilled holes, take the two 1" screws included in the box and screw the mounting plate into the holes you previously drilled using a Phillips screwdriver.

### **Mounting Plate:**

Firmly holding the mounting plate against the wall where you drilled holes, take the two 1" screws included in the box and screw the mounting plate into the holes you previously drilled using a Phillips screwdriver.



Wedge



Mounting Plate



*(Wedge only step, otherwise skip to #7)*

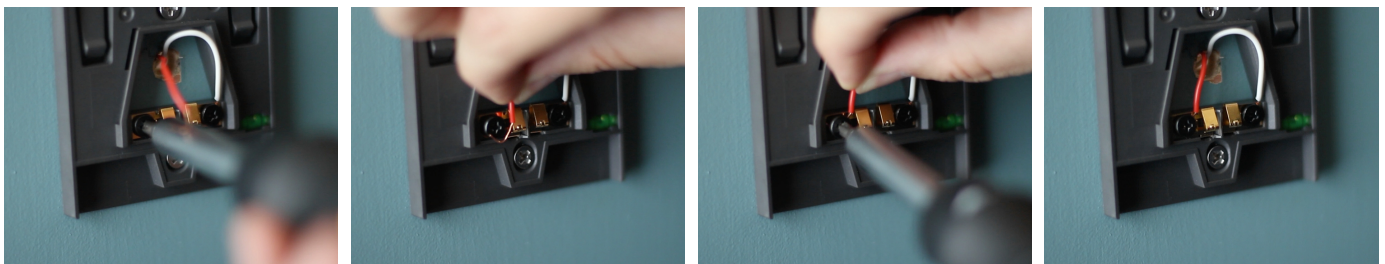
## 6.5. Screw mounting plate onto the wedge

Place the mounting plate onto the wedge, the notches on the back will align it into place when positioned properly. Use the smaller machine screws to attach the mounting plate to the wedge.



## 7. Attach wires to terminals

Loosen both of the screws on the gold wire connectors. Place one of the wires coming from your wall underneath one of the the screw terminals on the mounting plate and screw it in, securing the wire to the mounting plate. It will help to curve the wire, then hook it clockwise around the screw before tightening. Repeat for the other wire.



## 8. Clean up excess wire

Carefully push the connected wires back into the existing hole in your wall until there is very little slack in the wire.

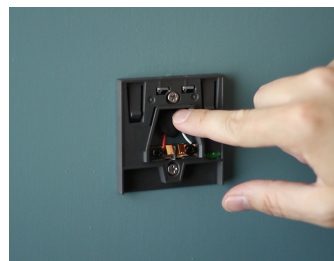
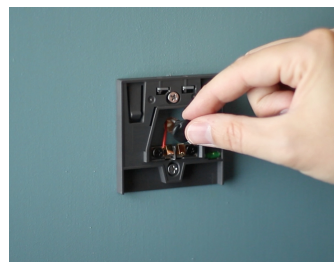


## 9. Seal wall with putty

Take the putty provided in the box and press it over and around the hole in your wall. The putty should lay flat against the wall and the hole should be completely covered to protect the inside of your wall.



Wedge



Mounting Plate

## 10. Slide unit onto mounting plate

Place the Doorbell Cam onto the mounting plate, aligning the tabs at the bottom to the recesses at the bottom of the mounting plate, then sliding it down until it sits into place.



Wedge



Mounting Plate



## 11. Turn power back on

You should now restore power to your doorbell.





## 12. Test the doorbell

Press the large circular button on the front of the device - if everything is wired correctly, you should hear your interior doorbell chime.



## 13. Tighten security screws (optional)

If you would like to further secure your Doorbell Cam, use a small flathead screwdriver to tighten the small screws at the top of the doorbell. Gently rotate the screws clockwise until they stop turning, about  $\frac{1}{4}$  turn. Your doorbell is now installed!



Wedge



Mounting Plate

## Help

Call 844-AUGUST1 (284-8781)  
or visit: [august.com/support](https://www.august.com/support) for answers.

